

Call 911

For Life Safety Emergencies:

- Medical Emergency
- Fire
- Violent Crime in Progress
- Mentally Unstable or Threatening Situation
- Trespass or Theft in Progress
- Aggressive Panhandling
- Vehicle Accident
- Suspicious Activity (See Something, Say Something)
 - o Surveillance
 - o Elicitation
 - o Test of Security
 - o Impersonation
 - o Supplies
 - o Funding
 - o Rehearsal
 - o Deployment

Caller Responsibilities:

- Remain Calm
- Stay Safe
- Clearly Articulate the Law Violation or Life Safety Issue
- Answer Operator Questions
 - o Observed Activity
 - o Subject Description
 - o Location
- Answer YES when asked if you want follow-up
 - o Be Willing to Sign a Complaint
- Request Incident Number
 - o Ensure Disposition is Accurate

Police Responsibilities:

- Protect Life
- Make the Scene Safe
- Assess the Situation
- Follow Department Policy for Incident
 - o Issue Warning
 - o Issue Citation
 - o Arrest



DOWNTOWN DENVER
PARTNERSHIP, INC.



BID
DOWNTOWN DENVER
BUSINESS IMPROVEMENT
DISTRICT

Call Non-Emergency 720-913-2000

For Quality of Life Issues:

- Illegal Parking
- Public Drug Use / Intoxication
- Public Urination
- Sit and Lie
- Unauthorized Camping
- Noise Complaint

Caller Responsibilities:

- Identify if Repeat Offender
- Identify Requested Action
 - o Be Willing to Sign a Complaint
- Answer Operator Questions
- Answer YES for follow-up
- Request Incident Number

Non-Emergency Calls are lower priority; therefore, the response time may be delayed depending on the number of higher priority calls being addressed at the time.

Call 311



Denver PocketGov App

- Graffiti
- Pot Holes
- Lighting
- Trash Services
- Snow Removal
- Vandalism



RTD Transit Watch App

- To Report Issues on Light rail, Buses, and RTD property

Call Crime Stoppers

Anonymous Tip 720-913-7867